Vet HQ

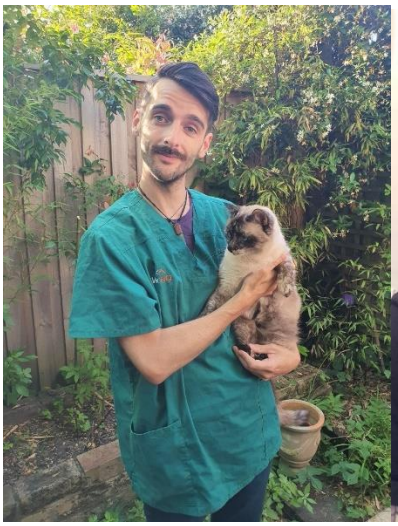
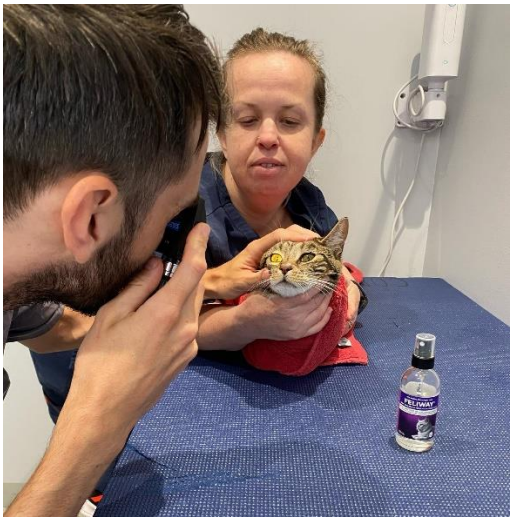
Vet HQ awarded internationally recognised Cat Friendly clinic status

In October this year Vet HQ achieved gold standard accreditation as a Cat Friendly Clinic (CFC).

The CFC program has been developed by the International Society of Feline Medicine (ISFM), the veterinary division of the leading feline charity International Cat Care, and accreditation has been made available in partnership with Ceva, Royal Canin, Boehringer Ingelheim, Idexx, Elanco and Zoetis.

It aims to promote well-being and high standards of care for all cats visiting or being hospitalised in a veterinary clinic.

Under the program, a clinic has to prove rigorous adherence to a set of criteria which includes provision of facilities and demonstrations of staff activities and attitudes aimed at reducing stress in cats as both in patients and outpatients. The criteria include separate dog and cat waiting areas, feline-friendly hospitalisation cages and veterinary equipment specifically for treating cats. Most importantly staff are expected to approach and handle cats sensitively and respectfully and maintain high standards of veterinary care, including continuing to update their knowledge of feline medicine as new knowledge becomes available.

Our clinic has 3 cat advocates - myself Dr Tony on the veterinary team, Senior nurse JJ in the nursing team and Krisie for the animal handling team who also heads-up cat boarding. Together we will strive to maintain and exceed the gold standard accreditation we have been awarded.

Good Health, and Seasons Greetings
Dr Tony and the Cat Advocate team.