



Welcome to Vet HQ.  
We are thrilled that you have joined us!

What is the Vet HQ difference?

Vet HQ is non-corporate, family run vet practice that provides your pets with the highest quality medical, surgical and preventative health care. We understand that pets are family. We strive to be an integral link between you and your pet. We promise that no one will work harder than us to look after your fur babies. It's been ten years since we opened in the Eastern Suburbs and we are proud to be one of the largest hospitals on the peninsula.

We revised our core values as a team in 2017 and we hold each other responsible for these daily. They are as follows:

Together we are more successful  
We care - every time, all the time  
We do the best we can  
We communicate directly, honestly and empathetically  
We take ownership and we are the solution

Vet HQ has 7 full time veterinarians, and one who works part time. We have 4 receptionists, 8 qualified veterinary nurses, a great team of animal attendants and 4 groomers. We have full medical, surgical, radiography, endoscopy, dental and ultrasound facilities. We have a well equipped in-house laboratory to provide instantaneous information on the health and condition of your pet. We stock a full range of pharmaceuticals and veterinary recommended food. We also have a grooming service, dog day care and cat boarding facilities.

We'd like to take this opportunity to tell you a little bit about the Vet HQ veterinary team:

**Dr Geoffrey Golovsky**, the owner and director of Vet HQ, has been a vet for 18 years. He has worked in London, Thailand, country NSW and also completed a brief stint in an Aboriginal Community in far North Queensland. His surgical skills were developed whilst working with a specialist surgeon in Sydney for 3 years. His keen area of interest is surgery and holds memberships to the Australian and New Zealand College of Veterinary Surgeons (ANZCVS) in small animal surgery. He is constantly investing in industry leading equipment, the most recent addition being laparoscopy equipment for keyhole surgery.

**Dr Caryn Wun** has been a vet for 20+ years (we have stopped counting) and brings an extraordinary amount of experience to Vet HQ with great customer service, empathy and an eye for detail. Her area of interest lies within internal medicine and endocrinology, as well as behavioural medicine, both of which she manages with skill and experience.

**Dr Nicky Goldberg** has been with Vet HQ for over 5 years having graduated from the University of Sydney. She is a highly motivated, friendly and determined veterinarian with great skills in surgery, medicine and diagnostic imaging. In 2017 Nicky undertook further training and education and passed her exams to achieve membership to the ANZCVS in small animal medicine. This is a massive feat and we congratulate her on joining the College, a feat only attained by a few percent of the vet's in this country.

**Dr Tony Knapp** joined us at the beginning of 2016. Tony has over 5 years experience and a keen interest in feline medicine and surgery. He graduated from Liverpool University in England. He has a calm detailed approach to his work and we have seen both client and patient respond beautifully to his persona.

**Dr Troy Jackson** (currently on Maternity Leave) has been with Vet HQ since 2015. She is an English trained veterinarian from the Royal College who has seen the light and has permanently relocated to Sydney. She has a keen interest in dermatology and general practice.



**Dr Elizabeth Rowlands (Liz)** joined us in 2017. Liz has completed a degree in both Law and Veterinary Science in Queensland and has recently moved to Sydney to practice. Liz is a great allrounder who has a particular interest in ultrasound, pharmacology and general practice.

**Dr Ofir Schwartzman** graduated from Sydney University and is the most recent vet to join the team. She is a highly motivated, intelligent and thorough veterinarian. She has a passion for internal medicine and animal behaviour and leaves no stone unturned in her attention to detail.

Finally, we are lucky to have the services of **Dr Tamara Carlin**, a consultant to Vet HQ. She is a veterinarian, animal acupuncturist and an animal homeopathy consultant.

The backbone of our veterinary hospital is our wonderful support staff:

Kate, our head nurse manages all the staff and together with Alyssa, our operations manager, ensures our practice runs smoothly and efficiently. We have two senior nurses; JJ and Astrid and we have five qualified nurses; Hayley, Elle, Mariko, Tessa, and Amy. We currently have three trainee veterinary nurses Beth, Danje and Bonita, three animal attendants who run our Dog Day Care and cat boarding - Caitlyn, Kristie and Jess. In grooming we have Mariko, Amy, Rie and Yuki.

Our wonderful reception team will be your first point of contact, Chescia, Jen (currently on Mat leave), Yara, Danje and Bonita and in a part-time capacity, Tessa and Ainslie .

**PET CARE SERVICES**  
Pet Grooming  
Pet Styling  
Cat Boarding  
Dog Day Care  
Puppy and Adolescent training  
Pet Insurance  
Adoption HQ  
Retail Food and Merchandise

**VETERINARY SERVICES**  
Medicine  
Surgery  
Preventative Care  
Endoscopy  
Ultrasound  
Cardiology  
House Calls  
Alternative Medicine (including acupuncture)  
Laboratory Service  
Behaviour  
Dental  
Xray

**OPENING HOURS**  
7.30am-7pm Monday-Friday  
9am-5pm Saturday  
10am-1pm Sunday

**Consultation by appointment**

7pm-11pm Monday-Friday  
**VET HQ EMERGENCY SERVICE:**  
Eastside Veterinary Emergency  
02 0436 4864  
North Shore Veterinary Specialist Centre  
02 9371 6569

Please check out our website ([vethq.com.au](http://vethq.com.au)) and 'like' us on Facebook (Vet HQ Double Bay) for news, cases of the month and helpful information.

We look forward to seeing you regularly (but not too often) as part of the Vet HQ family.

Kind Regards,

*The team at Vet HQ*