



Dear Clients,

We would like to welcome you and your pet/s to Vet HQ and thank you for choosing us. Vet HQ aims to provide you and your pet/s with the highest quality of pet care and to be an integral link between you and your pet/s. We have now been looking after Eastern Suburbs pets for over 5 years and have grown to one of the largest hospitals in the area.

Our Aims are:

- To provide pets with the highest standard of professional and ethical veterinary care.
- To offer a complete, balanced and individualised health care service to your pets
- To offer supportive and clear communication to you, our clients
- To maintain a high level of experience and continuous education for our staff and our clients.

Vet HQ has 3 and ¼ full time Veterinarians, 2 Receptionists, 3 Qualified Veterinary Nurses, a team of Animal Attendants and 2 groomers. We have a full medical and surgical facility. We have radiography, endoscopy, dental and ultrasound facilities. We have a well equipped in house laboratory, to provide instantaneous information. We also stock a full range of food and pharmaceuticals should the need arise. We also have Dog Day Care and Cat Boarding facilities.

Geoffrey Golovsky the owner and Director of Vet HQ has been a vet for 12 years. He has worked all over London, Thailand, New South Wales and also brief stint in an Aboriginal Community in far North Queensland. His surgical skills were developed whilst working with a specialist surgeon in Sydney for 3 years.

Caryn Wun has been a vet for 18 years and brings to Vet HQ an extraordinary amount of experience with a Customer focus and balance. Her keen area of interest lies within medical cases which she manages with skill and experience.

Tammy Poon, our third full time vet graduated from Sydney University in 2010. She has worked with Geoff before as a veterinary nurse when she was studying veterinary science. She has an amazing drive to succeed, is very thorough and her team work ethic has brought a whole new dynamic to Vet HQ.

Kirsten Hunt is a professional locum. She has worked for over 10 years in Sydney, predominantly in the Eastern Suburbs and lower North Shore. She is an excellent, calm professional vet and we are lucky to have secured her 2 days a week.

On a consultancy basis we use Dr Tamara Carlin a registered Veterinarian and Animal Acupuncturist and an animal Homeopathy consultant. We have also just begun using Dr Ilana Mendels for fill in and weekend work. Ilana runs a company that provides continuing professional development for Veterinarians throughout Australia.

Kate Fahy our head nurse has worked with Geoff on and off since 1994, she manages all the staff and the hospital efficiently. Sonja Marksteiner our 2IC has been at Vet HQ for over 4 years. She is also in charge of our website. Jemmah and Danijela at the front desk are amazing in coordinating the movement of animals from reception to the hospital and other areas and will ensure that any enquiries you have on phone or in person will be dealt with in an efficient and successful manner. Raphaella is in charge of all your insurance claims, our marketing material and grooming bookings, she also backs up the Dog Day Care and Reception teams.

We are open 7.30am to 7pm Monday to Friday, 9am-1pm on Saturday and 10am-1pm on Sunday. We offer an emergency Service till 11pm Monday-Friday. We look forward to seeing you regularly (but not too often) and looking after your pet/s the way you expect.

Regards

Geoffrey Golovsky BVSc (hons) MACVS MRCVS  
Veterinarian