

Name: _____,

Phone 1:

,

Phone 2:

Contact:

Paid: \$0.00

C5 date:

email: _____

Due:

Dogs name , _____ will be enjoying a holiday at Pet Resorts Australia (PRA-Terrigal). He will be delivered to PRA-Terrigal on ___/___/___ and collected from PRA-Terrigal on ___/___/____. We expect _____ to stay in _____. Order #____ details the service and charges he will receive during his stay.

CONDITIONS OF BOARDING

General conditions

1. Mr/Mrs/Miss _____ guarantees that _____ has up to date vaccinations covering his entire planned stay at PRA-Terrigal.
2. There is no refund or credit for early holiday returns. All board rates are charged on a calendar day basis and the full period booked will be charged.
3. If _____ has fleas or is dirty on arrival a hydrobath will be given and charged for without notice. All dogs receive a complimentary hydrobath on departure.
4. Normal and group rates for dog kennels are based on shared accomodation.
5. Normal rates for cat kennels are based on solo accomodation.
6. Normal and group rates are based on shared accomodation.
7. All fees are subject to change without notice.
8. _____ agrees to pay all costs and charges not later than the day of admittance of the pet to PRA-Terrigal and any additional charges incurred by _____ must be paid when _____ leaves PRA-Terrigal.
9. _____ must be dropped off and picked up within the advertised operating hours of PRA-Terrigal or its appointed agents. Any out of hours actions are at the discretion of PRA-Terrigal and may be charged for.
10. Mrs _____ agrees to pay all costs and charges for special services requested and all veterinarian costs for _____ during the time the said pet is in the care of PRA-Terrigal.
11. Under no circumstances will PRA-Terrigal, or any of its employees or agents, be held responsible for any items lost, destroyed or left behind on these premises such as toys, bedding, collars, etc.
12. Under no circumstances will PRA-Terrigal, or any of its employees or agents be responsible for Paralysis Tick, Canine Influenza, Cat Flu, injury, sickness, death, loss or damage of any kind whatsoever that may occur to any animal staying at PRA-Terrigal.
13. If all charges are not paid, PRA-Terrigal has the right to offer _____ for sale. If such sale does not secure a price adequate to cover the cost of the debt, Mrs _____ is liable to PRA-Terrigal for the difference. PRA-Terrigal may take this course of action if not advised of a pick up date within two weeks of the advised dates.
14. By signing these conditions and leaving _____ with PRA-Terrigal, Mrs _____ certifies to the accuracy of all information given about _____. Mrs _____ acknowledges that the signing of this contract shall create a lien over _____ in favour of PRA-Terrigal. This lien will exist for so long as moneys are owing pursuant to this contract.
15. Mrs _____ agrees to give permission to PRA-Terrigal to allow personal information regarding Mrs _____ and _____ to be given to or received from a duly licensed veterinarian.
16. Mrs _____ agrees to be solely responsible for the behaviour of _____ while he is in the care of PRA-Terrigal.
17. Mrs _____ acknowledges that _____ has been treated with flea and tick prevention (e.g. frontline or advantix) prior to entry.

Yes No Date applied:

- 18. The owner acknowledges that if the said pet is found to be dirty, has fleas or requires grooming on arrival the resort will make all reasonable effort to contact the owner. If no contact can be made the resort will commence to rectify the issue and charges may apply.
- 19. The resort manager has the right to refuse admission of any animal.

Continued...

Luxury accommodation conditions

- 1. Suites with courtyard access are closed off each evening and _____ will not have access to the courtyard until the following morning.
- 2. _____ must be familiar with indoor living.
- 3. _____ must be house trained to toilet outside or use a litter tray.
- 4. In the event that _____ damages furniture, bedding or any part of the suite, Mrs _____ may be charged for any damage incurred. If this occurs, _____ may be moved to the standard accommodation and the price will revert back to the standard kennel pricing.
- 5. PRA-Terrigal reserves the right to kennel _____ in the standard accommodation if it becomes necessary for any reason and the price will revert back to the standard kennel pricing.
- 6. There is a maximum of 2 family pets in any particular suite at any one time (or three very small family pets at PRA-Terrigal's discretion).
- 7. All pets are allocated to a room according to their size. PRA-Terrigal may move pets at its discretion.

Signed:

Date:

(On behalf of _____)

Signed:

Date:

(On behalf of PRA-Terrigal)